



# Distributor Flat Rate Repair Form

Have your tools repaired by our factory experts! To maximize the long-term of your Dynabrade tools, we have a fully-trained and dedicated team to meet your service needs. By relying on Dynabrade for service, you can be confident that your tool will continue to operate at peak performance.

## Flat Rate Repair

Flat rate repair offers a reliable way to keep your tools at peak performance at a known cost. Flat rate repair charges include labor and all necessary parts needed to restore the tool to approved factory performance levels. Pricing is listed in current USA price document, see Flat Rate Repair. Your flat rate repair discount will apply. Dynabrade will repair only standard items that were returned with the tool (i.e., if accessories such as contact arms, pads, etc. are missing from the tool or damaged, they will not be replaced. They will need to be purchased separately). Please remove any non-essential accessory (air hose, fitting, abrasive) before sending. **We may determine, based on our examination, that a product is beyond economical repair. If so determined, products will be returned to sender free of charge. IMPORTANT: Please indicate on your purchase order: "Flat Rate Repair Charge to Apply." This will eliminate the need for any quotation to be sent to you.**

Any unacknowledged repair will be returned to the customer 30 days after receipt at Dynabrade if a determination to repair, send back or replace has not been made.

## Warranty

Flat Rate Repair Tools, assemblies and parts that are repaired will carry a 90-day warranty. This warranty is limited to the repair or replacement, as Dynabrade, Inc. may elect, of any defective parts which are replaced on the original repair, regarding which, on discovery of the defects the purchaser has given written notice. Transportation costs are not included. Dynabrade, Inc. does not make any warranty, expressed or implied other than the warranty contained herein. When returning a tool for which you are requesting warranty repair, please include a copy of your original invoice to the end user indicating date, serial number and model number. We will then inspect the tool to determine if the problem is covered by our standard warranty and advise if the determination is otherwise.

## IMPORTANT NOTICE

**All tools being sent to Dynabrade for repair must be cleaned or wiped of any foreign object debris. Please identify all materials in which tools were used on (i.e. wood, fiberglass, steel, aluminum, etc.). Failure to comply will result in the return of your tool unrepaired.**

# Dynabrade Flat Rate Repair Form

**PLEASE DO NOT RETURN TOOLS FOR REPAIR WITHOUT THIS PROPERLY COMPLETED FORM**



**DYNABRADE, INC.**

Attn: Repair Department  
 8989 Sheridan Drive  
 Clarence, NY 14031-1419, US Ext. 180  
 Phone: 1-800-828-7333, CANADA Ext. 130  
 Fax: 716-631-2073  
 Email: repairorders@dynabrade.com

**\*\*\* INSTRUCTIONS \*\*\***

- Fill out form COMPLETELY
- Include your purchase order
- Indicate date of purchase when requesting a warranty check
- Check box below for "Flat Rate to Apply"

Date \_\_\_\_\_ Dynabrade Account No. \_\_\_\_\_ Purchase Order \_\_\_\_\_

Company Name \_\_\_\_\_ Contact \_\_\_\_\_

Shipping Address \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Tool will be repaired to factory specifications with a 90-day warranty. Please note no notification will be sent.

Model No.	Serial No.	Check All That Apply	List materials in tools were used on (i.e. wood, fiberglass, steel, aluminum, etc.)
		<input type="checkbox"/> Flat Rate to Apply <input type="checkbox"/> Warranty Check	
		<input type="checkbox"/> Flat Rate to Apply <input type="checkbox"/> Warranty Check	
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		<input type="checkbox"/> Flat Rate to Apply <input type="checkbox"/> Warranty Check	

Return tool(s) to:

**Dynabrade, Inc.**

Attn: Repair Department  
 8989 Sheridan Drive  
 Clarence, NY 14031

From Canada:

**Fyke Trading**

570 Industrial Drive  
 Fort Erie, ONT L2A5M4

**DYNABRADE POINT OF CONTACT:**

Email: repairs@dynabrade.com  
 Toll-Free: United States: 800-828-7333, ext. 180  
 Canada: 800-344-1488, ext. 130