

# THE LEADER IN INNOVATIVE SURFACE FINISHING SOLUTIONS

Effective: February 7, 2025

# WARRANTY INFORMATION

#### **Dynabrade Pneumatic Tools Limited Lifetime Warranty**

The Limited Lifetime Warranty applies only to portable pneumatic tools manufactured by Dynabrade, Inc. in the USA. Warranty applies only to the original tool owner; warranty is non-transferable.

Dynabrade warrants all Dynabrade portable pneumatic power tools against defects in workmanship and materials under normal use and service for the lifetime of the tool as set forth herein.

Upon examination and review at Dynabrade's factory, Dynabrade shall confirm whether the tool qualifies for warranty status, in which case Dynabrade will repair or replace the tool at no charge to the customer.

This warranty is contingent upon proper use of the tool in accordance with factory recommendations, instructions and safety practices. It shall not apply to tool that has been subjected to misuse, negligence, accident or tampering in any way so as to affect its normal performance.

This warranty does NOT cover normally wearable parts and accessories, including, but not limited to, bearings, contact wheels, rotor blades, regulators, valve stems, levers, shrouds, guards, O-rings, seals, gaskets and other wearable parts. Dynabrade only warrants such normally wearable parts and accessories against manufacturing defects at the time of receipt. If, upon receipt and prior to use, a normally wearable part or accessory is found to be defective, Dynabrade will repair or replace such part or accessory at no charge to the customer.

To activate Limited Lifetime Warranty, customer must register each portable pneumatic power tool at www17.dynabrade.com/warranties.html. Dynabrade will not honor Limited Lifetime Warranty on unregistered tools. A one-year warranty will be honored on all unregistered portable pneumatic power tools. (In European countries, warranty on unregistered tools will be two years.) Customer must return the defective unregistered tool to Dynabrade within one year (or two years in European countries) from the date of purchase.

To be considered for warranty, tools must be sent back to our factory along with Flat Rate Repair/Warranty form; transportation prepaid by user. Please send tool back to attention "Repair Department" with note fully explaining the nature of the problem along with a copy of original invoice indicating model and serial number.

THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AND THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THIS EXPRESS WARRANTY.

Dynabrade will not be liable for damages to products, other property or persons due to improper use or through attempts to use products for other than their intended use. DYNABRADE WILL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, CONTINGENT, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES. Dynabrade's liability with respect to a claim for any other damages arising out of or connected with the manufacture, sale, purchase, non-delivery, use or performance of any product sold by Dynabrade will in no event exceed to the price paid for the product. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of our carefully selected network of partners, so our warranty only applies to purchases made directly through Dynabrade or an authorized reseller.

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### **Dynabrade Nitro Series® Tools One Year Warranty**

Dynabrade warrants all "Dynabrade Nitro Series®" tools against defects in workmanship and materials under normal use and service for a period of one year from the date of end user proof of purchase as set forth herein. Customer must return the defective tool to Dynabrade within one year from the date of end user proof of purchase. Upon examination and review at Dynabrade's factory, Dynabrade shall confirm whether the tool qualifies for warranty status, in which case Dynabrade shall replace the tool at no charge to the customer. This warranty is contingent upon proper use of the "Dynabrade Nitro Series" tool in accordance with factory recommendations, instructions and safety practices. The warranty shall not apply in these cases: (a) tool that has been subjected to misuse, negligence, accident or tampering in any way to affect its normal performance. (b) including, but not limited to, bearings, contact wheels, rotor blades, regulators, valve stems, levers, shrouds, quards, O-rings, seals, gaskets, brushes, cords, plugs, and other wearable parts.; (c) consumables such as sanding pads, etc.; (d) misuse, neglect in maintaining tool or tool modification; (e) evidence of rust, dirt or corrosion; (f) tools requiring normal tune-up or cleaning; (g) tools being used after they are badly worn; (h) use in production-type applications. Dynabrade only warrants such normally wearable parts and accessories against manufacturing defects at the time of receipt. If, upon receipt and prior to use, a normally wearable part or accessory is found to be defective, Dynabrade will repair or replace such part or accessory at no charge to the customer. To be considered for warranty, tools must be sent back to our factory along with Flat Rate Repair/Warranty form; transportation prepaid by user. Please send tool back to attention "Repair Department" with note fully explaining the nature of the problem along with a copy of original invoice indicating model and serial number. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THIS EXPRESS WARRANTY. Dynabrade will not be liable for damages to products, other property, or persons due to improper use or through attempts to use products for other than their intended use. DYNABRADE WILL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, CONTINGENT, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES. Dynabrade's liability with respect to a claim for any other damages arising out of or connected with the manufacture, sale, purchase, non-delivery, use or performance of any product sold by Dynabrade will in no event exceed to the price paid for the product. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of our carefully selected network of partners, so our warranty only applies to purchases made directly through Dynabrade or an authorized reseller.

# **Dynabrade Renny Doyle Series® Tools One Year Warranty**

Dynabrade warrants all "Dynabrade Renny Doyle Series®" tools against defects in workmanship and materials under normal use and service for a period of one year from the date of end user proof of purchase as set forth herein. Customer must return the defective tool to Dynabrade within one year from the date of end user proof of purchase. Upon examination and review at Dynabrade's factory, Dynabrade shall confirm whether the tool qualifies for warranty status, in which case Dynabrade shall replace the tool at no charge to the customer. This warranty is contingent upon proper use of the "Dynabrade Renny Doyle Series®" tool in accordance with factory recommendations, instructions and safety practices. The warranty shall not apply in these cases: (a) tool that has been subjected to misuse, negligence, accident or tampering in any way to affect its normal performance. (b) including, but not limited to, bearings, regulators, valve stems, levers, shrouds, guards, O-rings, seals, gaskets, brushes, cords, plugs, and other wearable parts.; (c) consumables such as sanding pads, etc.; (d) misuse, neglect in maintaining tool or tool modification; (e) evidence of rust, dirt or corrosion; (f) tools requiring normal tune-up or cleaning; (g) tools being used after they are badly worn; (h) use in production-type applications. Dynabrade only warrants such normally wearable parts and accessories against manufacturing defects at the time of receipt. If, upon receipt and prior to use, a normally wearable part or accessory is found to be defective, Dynabrade will repair or replace such part or accessory at no charge to the customer. To be considered for warranty, tools must be sent back to our factory along with Flat Rate Repair/Warranty form; transportation prepaid by user. Please send tool back to attention "Repair Department" with note fully explaining the nature of the problem along with a copy of original invoice indicating model and serial number. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THIS EXPRESS WARRANTY. Dynabrade will not be liable for damages to products, other property, or persons due to improper use or through attempts to use products for other than their intended use. DYNABRADE WILL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, CONTINGENT, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES. Dynabrade's liability with respect to a claim for any other damages arising out of or connected with the manufacture, sale, purchase, non-delivery, use or performance of any product sold by Dynabrade will in no event exceed to the price paid for the product. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of our carefully selected network of partners, so our warranty only applies to purchases made directly through Dynabrade or an authorized reseller.

#### **Dynabrade Electric Tool One Year Warranty**

Following the reasonable assumption that any inherent defect which might prevail in a product will become apparent to the user within one year from the date of end user proof of purchase, Dynabrade electric tools are warranted against defects in workmanship and materials under normal use and service. We shall, at our option, repair or replace at our factory any Dynabrade electric tool which shall, within one year after delivery to the original purchaser, indicate upon our examination to have been defective. Our obligation is contingent upon proper use of Dynabrade electric tools in accordance with factory recommendations, instructions and safety practices. The warranty shall not apply in these cases: (a) tool that has been subjected to misuse, negligence, accident or tampering in any way to affect its normal performance. (b) including, but not limited to, bearings, contact wheels, rotor blades, regulators, valve stems, levers, shrouds, guards, O-rings, seals, gaskets, brushes, cords, plugs, and other wearable parts.; (c) consumables such as sanding pads, etc.; (d) misuse, neglect in maintaining tool or tool modification; (e) evidence of rust, dirt or corrosion; (f) tools requiring normal tune-up or cleaning; (g) tools being used after they are badly worn; (h) use in production-type applications. Dynabrade only warrants such normally wearable parts and accessories against manufacturing defects at the time of receipt. If, upon receipt and prior to use, a normally wearable part or accessory is found to be defective, Dynabrade will repair or replace such part or accessory at no charge to the customer. To be considered for warranty, tools must be sent back to our factory along with Flat Rate Repair/Warranty form; transportation prepaid by user Please send tool back to attention "Repair Department" with note fully explaining the nature of the problem along with a copy of original invoice indicating model and serial number. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of

#### **Dynabrade Portable Vacuums Two Year Warranty**

Dynabrade warrants all Portable Vacuums manufactured by Dynabrade against defects in workmanship and materials under normal use and service for a period of two years from the date of purchase as set forth herein. Dynabrade's in-field sales representative will evaluate a vacuum claimed to be defective on-site within two years from the date of purchase. Upon examination and review, Dynabrade shall confirm whether the vacuum qualifies for warranty status, through the completion of the Product Quality Report (PQR) process with our quality department. Through this process Dynabrade shall determine if vacuum heads are to be returned (Div I and Div II ONLY) for repair or replacement to the customer. If the system was determined to be abused or improperly maintained, charges for parts and labor will be billed back to the customer. All ordinary location vacuums will be evaluated on-site and determined if parts replacement or complete head replacement is required. Under no circumstance shall an ordinary location vacuum/ vacuum head be returned to Dynabrade for repair. Dynabrade does not support factory repair for ordinary location vacuums.

This warranty is contingent upon proper use of the Portable Vacuum in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment that has been subjected to misuse, negligence, or accident, such as using incorrect filters. It shall also not apply to equipment that has been tampered with in any way so as to affect its normal performance.

This warranty does NOT cover normally wearable parts and products, including, but not limited to, electrical motor brushes, hoses, couplers, filters, dust bags and other wearable parts. Dynabrade only warrants such normally wearable parts and accessories against manufacturing defects at the time of receipt. If, upon receipt and prior to use, a normally wearable part or accessory is found to be defective, Dynabrade will repair or replace such part or accessory at no charge to the customer.

If our sales representative determines after an on-site review that a repair is necessary (Div I and Div II ONLY), vacuum/vacuum head must be sent back to our factory, transportation prepaid by user. Please send vacuum/vacuum head back to attention "Quality Department" with note defining the PQR number associated to the problem, which is to fully explain in detail the nature of the problem along with a copy of original invoice indicating model and serial number (Photo's/video examples are suggested).

THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THIS EXPRESS WARRANTY.

Dynabrade will not be liable for damages to products, other property or persons due to improper use or through attempts to use products for other than their intended use. DYNABRADE WILL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, CONTINGENT, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES. Dynabrade's liability with respect to a claim for any other damages arising out of or connected with the manufacture, sale, purchase, non-delivery, use or performance of any product sold by Dynabrade will in no event exceed to the price paid for the product. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of our carefully selected network of partners, so our warranty only applies to purchases made directly through Dynabrade or an authorized reseller.

# **Downdraft Tables and Metal Capture Stations One Year Warranty**

Dynabrade warrants all Downdraft Tables and Metal Capture Stations against defects in workmanship and materials under normal use and service for a period of one year from the date of end user proof of purchase as set forth herein. Dynabrade's sales representative will determine after an on-site review within one year from the date of purchase that a warranty repair is necessary. Upon examination and review Dynabrade shall confirm whether the downdraft table qualifies for warranty status, through the completion of the Product Quality Report (PQR) process with our quality department. Through this process Dynabrade shall determine if downdraft table, metal capture station and/or components are to be returned for repair or replacement to the customer. If the unit was determined to be abused or improperly maintained, charges for parts and labor will be billed back to the customer. All downdraft tables and metal capture stations will be evaluated on-site and determined if parts replacement or complete replacement is required. Under no circumstance shall a downdraft table or metal capture station be returned to Dynabrade for repair unless requested by the factory.

This warranty is contingent upon proper use of the Downdraft Tables and Metal Capture Stations in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment that has been subjected to misuse, negligence, accident or tampering in any way to affect its normal performance. This warranty does NOT cover normally wearable parts and accessories, including, but not limited to, filters, work surfaces, electrical cords, plugs, fuses, gaskets, v-belts, bearings and casters. This warranty does NOT cover chipped paint or corrosion. If the on-site review by sales representative deems a necessary repair, downdraft table and/or metal capture station must be sent back to our factory; transportation prepaid by user. Please send downdraft table back to attention "Quality Department" with note defining the Product Quality Report (PQR) number associated to the problem, which is to fully explain in detail the nature of the problem along with a copy of original invoice indicating model and serial number (Photo's/video examples are suggested).

Exceptions for in-field repair shall be made only at Dynabrade's discretion.

THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THIS EXPRESS WARRANTY.

Dynabrade will not be liable for damages to products, other property or persons due to improper use or through attempts to use products for other than their intended use. DYNABRADE WILL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, CONTINGENT, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES. Dynabrade's liability with respect to a claim for any other damages arising out of or connected with the manufacture, sale, purchase, non-delivery, use or performance of any product sold by Dynabrade will in no event exceed to the price paid for the product. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of our carefully selected network of partners, so our warranty only applies to purchases made directly through Dynabrade or an authorized reseller.

### **Dynabrade Reconditioned/Repaired Tools 90-Day Warranty**

All reconditioned and repaired tools manufactured by Dynabrade have been refurbished by Dynabrade's factory experts, and have undergone rigorous testing to ensure that they meet our high standards of quality.

Dynabrade warrants all reconditioned and repaired tools manufactured by Dynabrade against defects in workmanship and materials under normal use and service for a period of 90 days from the date of end user proof of purchase as set forth herein.

Customer must return the defective tool to Dynabrade within 90 days from the date of end user proof of purchase. Upon examination and review at Dynabrade's factory, Dynabrade shall confirm whether the tool qualifies for warranty status, in which case Dynabrade shall repair or replace the tool at no charge to the customer.

This warranty is contingent upon proper use of the reconditioned and repaired tool in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment that has been subjected to misuse, negligence, accident or tampering in any way so as to affect its normal performance.

This warranty does NOT cover normally wearable parts and products, including, but not limited to, bearings, contact wheels, rotor blades, regulators, valve stems, levers, shrouds, guards, O-rings, seals, gaskets and other wearable parts. Dynabrade only warrants such normally wearable parts and accessories against manufacturing defects at the time of receipt. If, upon receipt and prior to use, a normally wearable part or accessory is found to be defective, Dynabrade will repair or replace such part or accessory at no charge to the customer.

To be considered for warranty, tools must be sent back to our factory along with Flat Rate Repair/Warranty form; transportation prepaid by user. Please send tool back to attention "Repair Department" with note fully explaining the nature of the problem along with a copy of original invoice indicating model and serial number.

THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AND THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THIS EXPRESS WARRANTY.

Dynabrade will not be liable for damages to products, other property or persons due to improper use or through attempts to use products for other than their intended use. DYNABRADE WILL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, CONTINGENT, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES. Dynabrade's liability with respect to a claim for any other damages arising out of or connected with the manufacture, sale, purchase, non-delivery, use or performance of any product sold by Dynabrade will in no event exceed to the price paid for the product. Unfortunately, Dynabrade cannot warrant the quality of products handled by resellers outside of our carefully selected network of partners, so our warranty only applies to purchases made directly through Dynabrade or an authorized reseller.

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