



End User Flat Rate Repair Form

Have your tools repaired by our factory experts! We have a fully trained and dedicated team of technicians ready to meet your service needs and maximize the life of your Dynabrade tools.

Flat Rate Repair

Our Flat Rate Repair service offers a reliable way to keep your tools operating at peak performance. Flat Rate Repair pricing includes labor and all materials needed to restore the tool to approved factory performance levels. Shipping and Handling charged separately. Contact us for your repair quote today!

Upon receipt of the tool(s) and required paperwork at Dynabrade, you will receive an acknowledgement which includes the repair cost and anticipated lead time for repair service.

Notice of repair completion will be sent via the invoice generated at the time of shipment.

Dynabrade will repair standard components that are returned with the tool. Please remove any non-essential accessory (air hose, fitting, abrasive, etc.) before sending. Accessories such as contact arms, pads, etc. that are missing from the tool or found to be damaged due to improper use must be purchased separately.

Beyond Economical Repair

It may be determined that a product is beyond economical repair. If so determined, a replacement option will be offered. If the replacement option is not accepted:

- The unrepaired product can be returned to the sender. A Shipping and Handling charge of \$14.95 will apply.
- Dynabrade can disassemble the tool and properly recycle its components for a flat fee of \$65.00.

Tools whose repair quotes have not been acknowledged within 30 days will be returned at the owner's expense.

90-Day Repair Warranty

Tools repaired through the Flat Rate Repair service carry a 90-day warranty from the date of shipment, limited to the component parts that were replaced on the original repair. Inbound freight is the responsibility of the sender. Outbound freight charges for repaired product are covered by Dynabrade.

****IMPORTANT NOTICE****

For the safety of our technicians, please ensure tools sent to Dynabrade for repair are clean of any foreign objects and debris. Failure to comply will result in the return of the tool, unrepaired. Thank you for your cooperation.

DYNABRADE, INC.

8989 Sheridan Drive, Clarence, NY 14031-1419 USA
Tel: 716-631-0100 | Fax: 716-631-2073
International Fax: 716-631-2524

DYNABRADE EUROPE S.à r.l.

Zone Artisanale, Op Tomm 6
L-5485 Wormeldange-Haut, Luxembourg
Tel: +352 768 494 1 | Fax: +352 768 495

DYNABRADE INDIA ABRASIVE POWER TOOLS Pvt Ltd.

EL-54, TTC Industrial Area, M.I.D.C. Mahape, Electronic Zone
Navi Mumbai - 400705, Maharashtra, India
Tel: +91 22 2763 2226 | Fax: +91 22 2763 2228



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dynabrade.com |





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PLEASE DO NOT SEND TOOLS FOR REPAIR WITHOUT THIS PROPERLY COMPLETED FORM

***** INSTRUCTIONS*****

- ✓ Fill out this form COMPLETELY and include it in the box with the tool(s) to be repaired
- ✓ If believed to be under warranty, include a copy of your original invoice from the distributor indicating date of purchase, model number and serial number

Date _____ Dynabrade Account No. (if applicable) _____

Company Name _____ Contact _____

Shipping Address _____ City _____ Zip Code _____

Phone _____ Fax _____ Email _____

METHOD OF PAYMENT (check one)		CALL FOR PAYMENT	
VISA	MASTERCARD	AMERICAN EXPRESS	CHECK IN ADVANCE
CARD # _____	EXP DATE _____	3 DIGIT CODE _____	
SIGNATURE _____			

Model No.	Serial No.	Surface Material for Tool Usage (wood, fiberglass, steel, aluminum, etc.)	For Dynabrade Use		
			Repair & Ship	Return Unrepaired \$14.95	Recycle \$65.00
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

****USA CUSTOMERS****

SHIP TO:
 DYNABRADE, INC.
 Attn: Repair Department
 8989 Sheridan Drive
 Clarence, NY 14031-1419

Phone: (800) 828-7333 Ext. 204
Fax: 716-631-2073
Email: repairs@dynabrade.com

****CANADIAN CUSTOMERS****

SHIP TO:
 FYKE TRADING
 Attn: Repair Department
 570 Industrial Drive
 Fort Erie, ON L2A5M4

Phone: (800) 828-7333 Ext. 204
Fax: 716-631-2073
Email: repairs@dynabrade.com

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 8989 Sheridan Drive, Clarence, NY 14031-1419 USA
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